



DENVER CENTER FOR
THE
PERFORMING ARTS

ACCESS SERVICES

ASSISTIVE LISTENING
DEVICES



Assistive Listening Devices (ALDs) are available free of charge at all theatres in the Helen Bonfils Theatre Complex — photo ID is required as a security deposit. To obtain an ALD in the Stage and Space theatres, see the Patrons Services Counter. For shows in The Ricketson Theatre, see the House Manager in the Ricketson lobby. Please let us know if you require a hearing aid compatible unit. ALDs also are used during Audio Described performances. For information, visit Patron Services.

denvercenter.org/accessibility

CHOOSING YOUR LISTENING DEVICE

LISTENING OPTIONS:



HEADPHONE



REAR WEAR
HEADPHONE



EAR BUDS



NECKLOOP

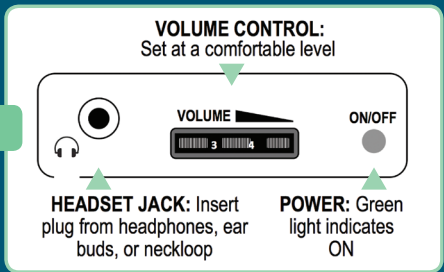
For use by patrons who have hearing aids with a Telecoil or T-switch program setting.



RECEIVER

1. In lobby, pick up receiver and choose one of the listening options.
2. Plug the headset into headset jack on top of receiver and turn it on.
3. Power Light should turn green; if not, exchange for another unit.
4. Once the performance begins, adjust the volume control until you can hear properly. If you do not hear sound, contact a staff person.

RECEIVER TOP VIEW



TROUBLESHOOTING

- Be sure headset plug is plugged all the way into the receiver.
- If the power light does not turn green, the unit is not charged and should be exchanged for another receiver. Ask staff for assistance.
- Set the volume control wheel where it is comfortable. Caution: Loud volume may damage hearing or be heard by others.
- The wire leading from the receiver to the earpiece should be straight and untangled for best reception.

QUESTIONS?

PLEASE ASK OUR USHERS FOR ASSISTANCE.